The SDGs and the Company's Principal Endeavors So Far . Supporting Hokkaido's industries and livelihoods (1) Safely and reliably handling essential goods, etc. and earning the customers' trust Including "Publicness" in the company's prospectus, providing regular business operations handling essential goods, etc. that are indispensable to the industries and  $\bigcirc$  $\bigcirc$  $\bigcirc$  $\bigcirc$ livelihoods in Hokkaido, and earning the trust of the local community and customers through earnest safety first on-site capabilities Responding to customer needs by utilizing our "advantage in location" through the Port 2 of Tomakomai, the highest grade "equipment" in Hokkaido, and "strength in expertise"  $\bigcirc$  $\bigcirc$  $\bigcirc$ that employs a wealth of professional experience 3 Acquired AEO certification (May 2017)  $\bigcirc$  $\bigcirc$ Thorough enforcement of endeavors to improve workplace safety (safety patrol, risk  $\bigcirc$ (2) Creating demand that will open up the future of Hokkaido, such as endeavors towards an "international logistics hub for food" Forming a new international logistics hub for food, expanding export for Hokkaido products, adding value to the food industry, and contributing to ensuring agricultural  $\bigcirc$  $\bigcirc$  $\bigcirc$  $\bigcirc$ sustainability in collaboration with the Hokkaido Food Logistics and Innovation Promotion Council and through temperature-controlled refrigerators/freezers as a core facility Cold storage small-scale consolidated transportation businesses in cooperation with  $\bigcirc$  $\bigcirc$  $\bigcirc$  $\bigcirc$ related organizations and Northern Sea Route container test operations Endeavors towards double port cooperation with New Chitose Airport in the fields of  $\bigcirc$  $\bigcirc$  $\bigcirc$ logistics and BCP 4 Investment in and cooperation with regional trading companies  $\bigcirc$  $\bigcirc$  $\bigcirc$ Participating in the GFP Project, which aims to expand exports of agricultural, forestry,  $\bigcirc$  $\bigcirc$ and marine products and foods II. Leading in port's BCP and supporting lifelines in the event of a disaster Establishing a shipment system in the event of a disaster by installing emergency power 1 generators at our oil terminals (both Tomakomai and Ishikari terminals can carry out  $\bigcirc$  $\bigcirc$ shipments at the same level as usual) Distributing relief supplies for the Hokkaido Eastern Iburi Earthquake in collaboration  $\bigcirc$  $\bigcirc$  $\bigcirc$  $\bigcirc$ with the public and private sectors Implementing efforts to raise the level of Business Continuity Management (BCM) which  $\bigcirc$  $\bigcirc$  $\bigcirc$ 3 was affected by the Hokkaido Eastern Iburi Earthquake (upgrading mobile phones )  $\bigcirc$ providing dual carriers; cooperation agreements with gasoline, etc. suppliers) Contributing to the local community as a disaster prevention base by strengthening the disaster response capability of the new head office building (earthquake resistance  $\bigcirc$  $\bigcirc$  $\bigcirc$ increased to 25%, installation of private emergency generators, designation as a temporary tsunami evacuation building, DBJ Green Building Certification, etc.) Conducting efforts to maintain the central function of the port through cooperation with the public and private sectors, industries, etc. (disaster cooperation agreements, disaster supply storage agreements, various training) Contributing to disaster countermeasures through the distribution and storage of food  $\bigcirc$ products using temperature-controlled refrigerators/freezers Awarded a Letter of Appreciation by the Governor of Hokkaido for efforts relating to the  $\bigcirc$  $\bigcirc$  $\bigcirc$  $\bigcirc$ Hokkaido Eastern Iburi Earthquake and BCP, and obtained a DBJ BCM rating III. A friendly-working environment that encourages growth / Good work-life balance Providing capability development systems aside from overseas language training and external secondments, such as training programs for registered customs specialists,  $\bigcirc$  $\bigcirc$  $\bigcirc$ aid/reward system for self-improvement training, and in-house study sessions. Providing OFF-JT (off-the-job training) Efforts towards women's empowerment (same jobs for men and women, allowing  $\bigcirc$  $\bigcirc$ civilian clothing for female employees) Enhancement of welfare systems (medical examination fee grant system, leisure grant  $\bigcirc$ system, mental health consultation system) Holiday and work systems that allow employees to balance work and  $\bigcirc$ 4 | childbirth/childcare, nursing, or caregiving. A holiday system to improve leisure time and  $\bigcirc$ boost social contribution (lay judge leaves, special consecutive holidays, etc.) Boosting business improvement and safety improvement activities through the  $\bigcirc$ "President's Special Prize" Program 6 Business improvements through IT introduction and system construction  $\bigcirc$ One-on-one communication with the president via personal interview  $\bigcirc$  $\bigcirc$ IV. Activities for social contribution Participation and cooperation in local events (Tomakomai Port Festival, citizen  $\bigcirc$  $\bigcirc$ marathon, clean-up in coastal areas, etc.) Donations for the renewal of the Hokkaido University Museum made through the  $\bigcirc$  $\bigcirc$  $\bigcirc$ Hokkaido University Frontier Foundation Awarded the Planning Award by the Ports & Harbours Association of Japan for "Port 3 Development and Regional Economic Development: Port of Tomakomai and the Future  $\bigcirc$ of Hokkaido," which was planned, drafted, and published by our company /. Providing appropriate internal systems Define observance of laws and regulations and respect for human rights in internal  $\bigcirc$  $\bigcirc$ Establishing internal systems for compliance (compliance committee, internal reporting  $\bigcirc$  $\bigcirc$ system, AEO system, SOLAS system, etc.) Establishment of environmental principles and policies (Jan 2005), green management  $\bigcirc$  $\bigcirc$ 

certification (Feb 2006), etc.